



Hello,

Your pet is very important to us, Meadowlake Pet Resort & Training Center would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible.

Occasionally, grooming can expose a hidden medical problem or unintentionally aggravate a current one. Pets with severely matted coats may require extra attention, time, and possibly additional fees. Mats in a pet's coat can grow tight, and ultimately damage the pet's skin. Meadowlake Pet Resort & Training Center will always exercise care and compassion to avoid injury or undue stress to your pet by de-matting and will make grooming services recommendations based on this purposeful approach.

Meadowlake Pet Resort & Training Center has the right to refuse any services at any time. In the event your pet is too stressed or severely matted and/or at risk of injury, Meadowlake Pet Resort & Training Center has the right to stop any and/or all grooming services at our discretion.

Thank you again for choosing Meadowlake Pet Resort & Training Center as your pet's spa destination!

Sincerely,

The Team at Meadowlake Pet Resort